

WELCOME ON BOARD.

**Please quote your
VAT Reg. No.!**

BOOKING REQUEST FOR TOUR OPERATORS

phone +49(0) 2 21/20 88 - 318

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e-mail: booking@k-d.com

Köln-Düsseldorfer
Deutsche Rheinschiffahrt AG
Service-Team
Frankenwerft 35
50667 Köln
GERMANY

Please place your company stamp here:

VAT Reg. No.: _____

Contact Person: _____

Phone: _____

Fax: _____

e-mail: _____

Booking Request

Date	Dep. Time	Place of Dep.	Destination or name of cruise	Additional services (e.g. menu details)	No. of persons	Price p. p. in €	Total price in €

Remarks

Date

Signature / Company stamp



Welcome on board.

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OUR BOOKING INFORMATION

In general

Tour operator rates are valid for groups of 10 people or more. All prices apply only to bookings made in advance through KD's Central Reservations Office in Cologne. Groups arriving at the landing stage without a valid reservation will be charged the regular public group rates.

Travelling to the landing stage

On request KD will supply you with detailed information on how to reach the landing stage, where to park, important telephone numbers etc.

Groups should always be at the landing stage at least 15 minutes before departure time.

Complimentary places

The tour guide is free, as is the coach driver on round-trip or return cruises. Only on scheduled cruises we offer the following free policy for groups:

15 - 30 Pax: 1 complimentary place

31 - 60 Pax: 2 complimentary places

from 61 Pax: 3 complimentary places

(Firework Cruises, New Year's Eve Cruises, meals and other extras excluded.)

Price and commission

All the prices listed for day cruises are net (including VAT) to tour operators and are intended only for inclusion in package tours. All catering services are provided by KD Europe S.à r.l. and include VAT at 19 %. We will be happy to provide separate information listing all major allergens and additives.

Dependent on the development of fuel prices we reserve the right of a moderate price adjustment within legal requirements.

Reductions for children

Children under 4 travel free. Children up to and including 13 years of age in the company of an adult pay a flat rate of 6,00 € per journey or round-trip (max. of 3 children per full fare-paying adult and not valid for groups).

Terms of payment

Payment can be made cash on spot or with credit card. Voucher payment only on request. The voucher can be handed in to the KD agent at the appropriate landing stage. Please issue a separate voucher for catering services. After the cruise an invoice will be issued for the voucher by KD's accounts department. Payment is due within 14 days.

Reservations and booking deadlines

All reservations should be made in writing. Booking deadline is two weeks (14 days) before the departure date. For each group we require the number of passengers and their nationality (in order to be able to plan the scenery descriptions).

Alterations and cancellations*

Alterations

The itinerary of the cruise and the number of passengers in the group may be altered without charge at any time. Please inform us of changes by fax or e-mail no later than 7 days before the departure date.

Cancellation of individual passengers

Individual members of a group may be cancelled until one day before departure. Please inform us of cancellations involving more than 5 passengers by fax/e-mail at least 7 days before the departure date. For cancellations after this date or no-shows we reserve the right to charge 50 % of the costs for the cruise and 100 % of the costs for the gastronomic service.

Cancellation of whole groups

The cancellation of whole groups should be made in writing no later than 7 days before the departure date to the Central Reservations Office in Cologne. For cancellations after this date or no-shows we reserve the right to charge 50 % of the costs for the cruise and 100 % of the costs for the gastronomic service.

* Other conditions apply to Firework Display Cruises, Theme Cruises and for Advent and New Year's Eve programmes.

General terms and conditions of business

For more detailed information please refer to our General Terms and Conditions of Business, which are a constituent part of this agreement. We shall gladly send them to you on request.

All information is correct at the time of printing in July 2015.

Timetables and prices are subject to alteration without prior notice.



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